



QUALITY SYSTEM MANUAL

MANAGEMENT RESPONSIBILITY

Section: 5.3

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QUALITY POLICY

GENERAL QUALITY POLICY

Quality is a way of life at DST Controls. Every member of our team is charged with responsibility for identifying our customers' expectations and then meeting or exceeding them. Our Continual Improvement Program further contributes to our goal of being our customers' first choice for their next project.

Tactical objectives of DST Controls' quality system are established through the Quality Planning process. To assure the highest degree of customer satisfaction, DST's quality objectives are continually re-assessed for relevance and value through the Continual Improvement Program which includes Management Review.